Meet JusticeServer!

MPLP IT 5th Friday Webinar, October 2021

With MPLP/MAP IT Staff Angela Tripp, Amanda Revels, and Scott Ellis

Fifth Friday Webinar Series

Schedule for Fifth Friday Webinars in 2022:

- April 29, 2022
- July 29, 2022
- September 30, 2022

Recordings of and supporting materials for previous webinars available at:

- http://www.mplp.org/Taskforces/technology

Agenda

- Project overview and key players
- Overview of implementation and data migration process and timeline
- Demo of some aspects of JusticeServer
- Q&A (gentle, please)
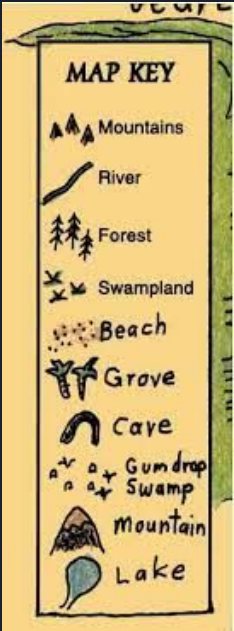
Key Player Key

MPLP IT - Statewide Coordinators (Ang, Scott); Statewide JusticeServer Consultant (Scott)

JusticeServer - The Platform (think "Pika")

TechBridge - Non-profit organization building JusticeServer (think "Pika Software")

Salesforce - The platform upon which JusticeServer is built

Just-Tech - Non-profit organization providing project management for the build and deployment (Anna Corbett and Rina Padua)

The Process Thus Far

- Vendor/System research and selection
- Requirements gathering
- Building the prototype
- Testing the prototype
- Iterations of building, testing, fixing until done

Then, for each organization:

- Building a version of prototype to specifications of organization
- Testing, iterations of testing, fixing, testing, fixing until done
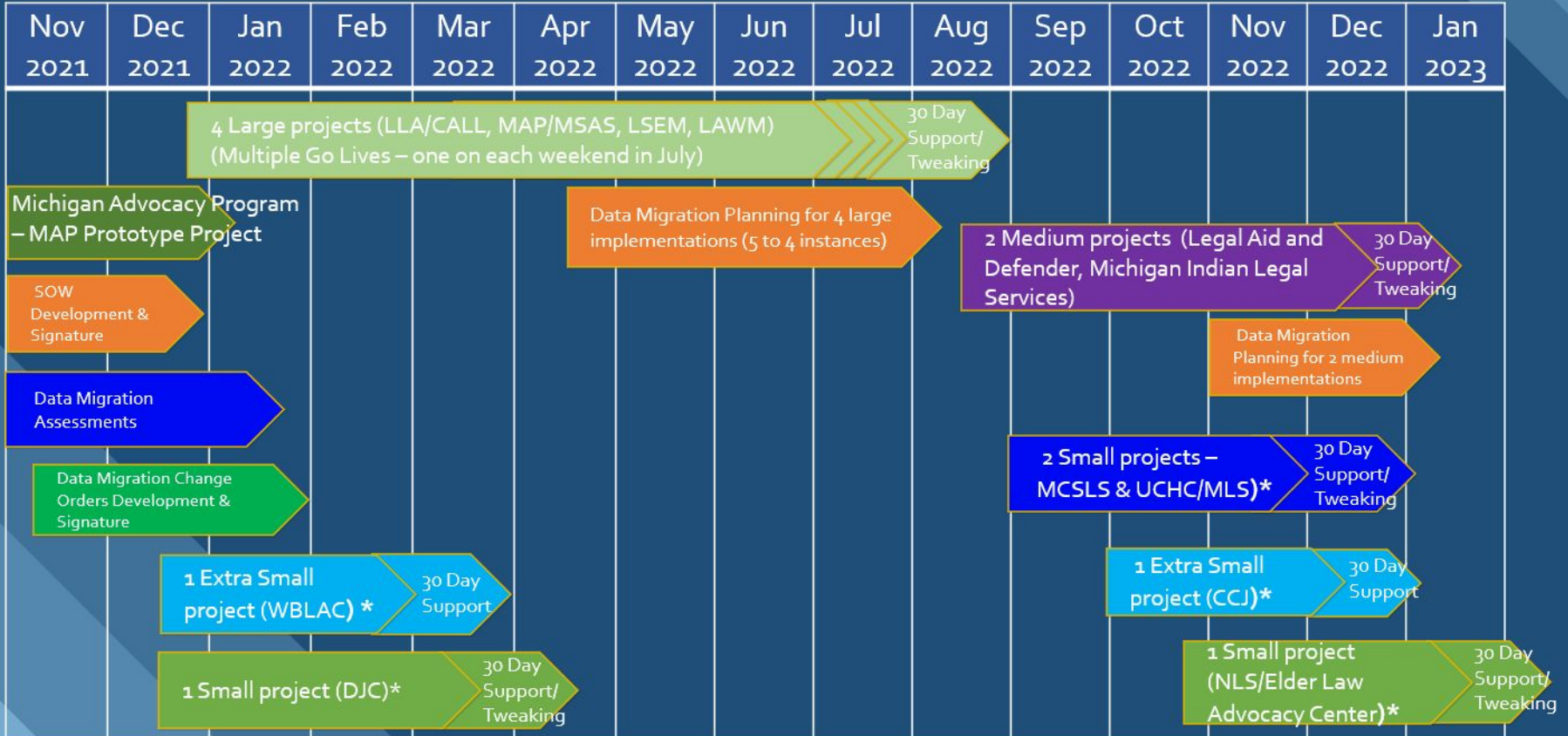- Data migration
- Training and Launch

How the sausage is being made

- Weekly meetings with TechBridge, JustTech, and small group of program staff (and sometimes additional staff such as CFOs, Pro Bono Staff, etc.)
- Monthly meetings with representatives from each program moving to JusticeServer
- Some programs have testing teams that meet once a week or every other week
- TechBridge and JustTech will meet with each organization soon to talk about scope of work for their implementation, as well as data migration planning for larger orgs
- More meetings imminent as roll-out begins in mid December 2021

Plus: We're not the first programs to build in JusticeServer, or migration from Pika to JusticeServer - we are in good company and have learned a lot from other programs!
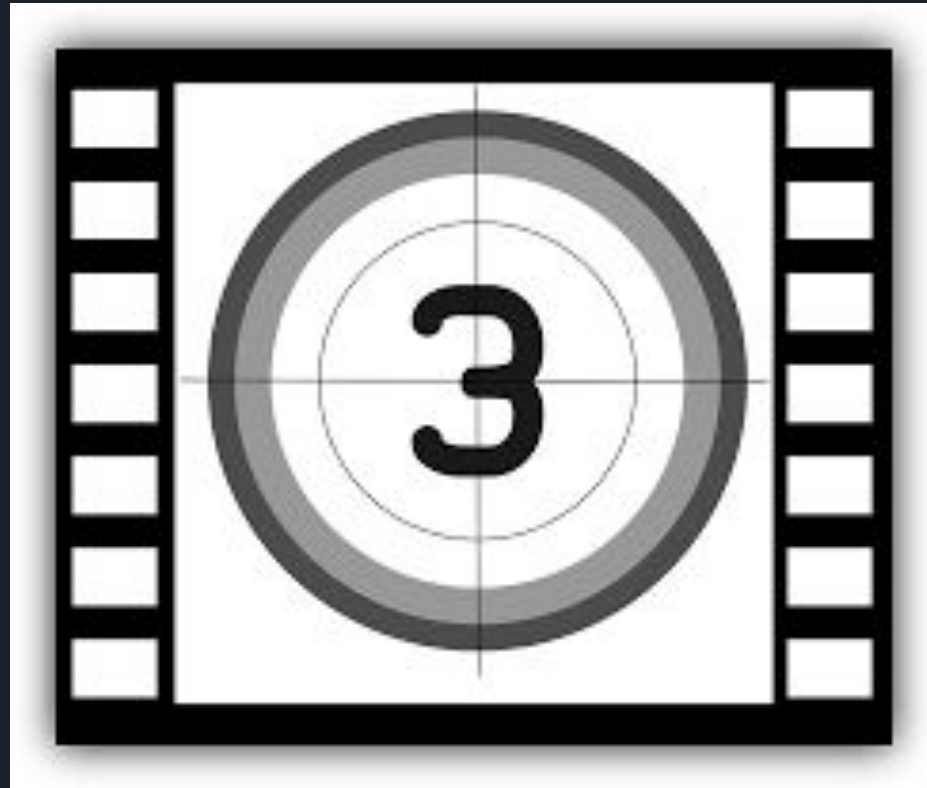
Michigan JusticeServer Prototype Deployment Timeline

Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023

4 Large projects (LLA/CALL, MAP/MSAS, LSEM, LAWM) (Multiple Go Lives – one on each weekend in July)

30 Day Support/ Tweaking

Michigan Advocacy Program – MAP Prototype Project

Data Migration Planning for 4 large implementations (5 to 4 instances)

2 Medium projects (Legal Aid and Defender, Michigan Indian Legal Services)

30 Day Support/ Tweaking

SOW Development & Signature

Data Migration Planning for 2 medium implementations

Data Migration Assessments

2 Small projects – MCSLS & UCHC/MLS)*

30 Day Support/ Tweaking

Data Migration Change Orders Development & Signature

1 Extra Small project (WBLAC) *

30 Day Support

1 Extra Small project (CCJ)*

30 Day Support

1 Small project (DJC)*

30 Day Support/ Tweaking

1 Small project (NLS/Elder Law Advocacy Center)*

30 Day Support/ Tweaking

* Data migration included in timeline

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Demo time!

Thank you! Any questions?

We are:

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Amanda Revels, arevels@lsscm.org, Technology and Operations Manager, MAP